



QUALITY POLICY

MT-QA-PO-5.2-007

At Mainetec we strive for excellence in everything we do. Mainetec Management is committed to promoting and sustaining a quality culture throughout the organisation.

Mainetec's quality objective is to meet or exceed customer requirements and expectations in a proactive, professional, innovative and cost-effective manner.

To meet this objective, we will:

- Maintain and continuously improve our Quality Management System in accordance with ISO9001:2015
- Set objectives and targets to measure our performance and identify opportunities for improvement
- Provide adequate resources to continually audit and improve our business and operational processes
- Engage our employees to integrate quality management into the way we work, and to promote it as a method for continual improvement within their area of responsibility
- Actively seek performance feedback from our customers and address opportunities for improvement

General Manager

A handwritten signature in black ink, appearing to be "B. W.", written over a horizontal line.

Date

5.2.2021

